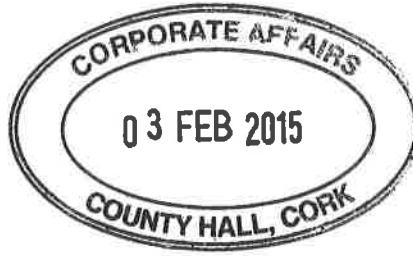


Mr Sean O Callaghan,
Cork County Council
County Hall,
Cork.



29th January 2015

Dear Mr O'Callaghan,

I refer to your letter of the 13th January.

Iarnród Éireann has endured a difficult time in recent years as a direct result of the down turn in the economy, leading to fewer passenger journeys and the lack of government funding.

The significant change to these two revenue streams for the organisation, forced the company to review every facet of its cost base and expenditure budgets with the overall aim of reducing costs. One such initiative was to review the number of public toilets operating in our stations in relating their cost, to their level of usage. The context for this review was also in part conditioned by the fact that all our services in the Cork area operate a toilet facility on board.

We reviewed all the stations in County Cork against set criteria and determined that Millstreet station was the only station that could be altered in terms of toilet facilities. The change made was simply to close a separate Male and Female facility and retain the wheelchair accessible toilet and make it available to all. This now operates on the basis that if needed, a key will be given to the customer by a member of staff. This will reduce operating costs, and prevent vandalism and anti social behaviour.

I can confirm that no other stations in Cork County are currently programmed to have their facilities reduced or removed.

Yours sincerely,



David Franks

Chief Executive

